

Judge Academy Privacy Policy

Last Updated: October 1, 2019

1. About Us

This privacy policy is issued by Judge Academy LLC (“Judge Academy,” “we,” “us,” or “our”).

If you have any questions, comments, or concerns about this privacy policy or our use of your personal information, you may contact us as follows:

By email to:	questions@judgeacademy.com
By physical mail to:	Judge Academy LLC PO Box 23516 Portland, Oregon 97281

2. Scope of this Privacy Policy

This privacy policy explains how we use information that relates to you when you use our website available at www.judgeacademy.com and the products, capabilities and services provided on or through our website (collectively, the “Services”)

Please read this privacy policy carefully to understand our policies and practices regarding your information and how we will treat it if you elect to use our Services. We understand your use of our Services to mean that you accept and consent to the use of your information as described here. If you have agreed to our Terms of Service available at <https://www.judgeacademy.com/legal>, this privacy policy is incorporated by reference into the Terms of Service.

Please note that although we may link to third-party websites, software, or services, this privacy policy applies only to our Services. Please refer to the privacy policies on any third-party websites, software, or services to learn how they collect, use and share your personal information.

3. Information We Collect

We collect the following categories of information from users of our Services.

User Information	This means information collected about users of our Services and includes contact information. It also includes any content you store on our Services, including requests, questions, comments, or reviews you share with us or others who use our Services. This also includes information that you provide to us to receive our Services such as your E-Mail address, physical mailing address, or membership numbers from game publishers (e.g., Wizards of the Coast DCI Number)
Business account and contact information	This means business contact information such as name, title, job function, business name, business address, business e-mail address, and business phone number that we collect about people we serve or work with, including actual and prospective customers, alliance and channel partners, contractors, vendors and other parties interested in us or our products or services
Usage Information	We collect information about your interactions with our Services. This includes or can relate to your personal information. This information about interactions may include, among other things, usage data on site and webpage visits, how you engage with our websites and other services, internet protocol (IP) addresses, internet service provider (ISP) information, the systems, browsers,

	and apps you use to interact with our Services, the events that occur within the application, aggregated usage, performance data, and any exceptions that occur within the software
Payment Information	If you make purchases from us, we or our payment processor collect data necessary to process your payment such as a credit card number, and the security code associated with your payment instrument

4. How We Use the Information We Collect

We use your personal information for a number of purposes that we believe to be consistent with your expectations when you interact with us and our Services:

To provide Services and support	<p>We use your personal information to provide and manage our Services, communicate with you about our Services, and fulfill any contractual obligations we otherwise have with you. In addition, we use your personal information to support your use of our Services and to ensure the quality and security of our Services. In addition:</p> <ul style="list-style-type: none"> • We use your personal information to provide you updates, notices, and security alerts along with support and administrative messages. • We use personal information to manage your account and verify your identity. • We use your personal information to otherwise support you. • We use your personal information when needed to perform accounting functions. • We use your personal information to provide relevant product information via our Services. • We use your information to customize your interaction with our Services and carry out any other purpose for you provided us with your personal information (subject to applicable data protection laws)
To authenticate you and to tailor content	When you create or login to an account with us, we use your personal information for the purpose of providing you a login to our Services. We use personal information to verify your identity and manage access to your account. This account enables us to provide a verifiable way for us to respond to your requests or inquiries, including managing your applications for certifications, certification coursework modules and certification exams
For online forums	We use your information to facilitate your participation on our online forums such as user groups and bulletin boards.
Prevent improper or illegal activity	We use personal information to protect, investigate, and deter against fraudulent, unauthorized, or illegal activity on or relating to our Services
To meet legal requirements	We use and disclose your personal information when necessary to comply with legally mandated reporting, tax compliance, subpoenas, court orders, or other legal process requirements
To market and improve our products and services and to create new products and services	<p>We use your personal information:</p> <ul style="list-style-type: none"> • to conduct marketing activities to inform you about our Services and events. • to conduct surveys about our Services and your use of our Services. • for analytics purposes and to operate, maintain and improve our Services. • to create new products and services.

Other Purposes	We may use your information for any other legal, business or marketing purposes that are compatible with this privacy policy or as otherwise disclosed to you by us when you provide the information
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5. Cookies

The Services use cookies and similar technologies, such as web beacons, to help us collect information. A "Cookie" is a small text file that is stored on your computer, tablet, phone or other endpoint, when you visit a website that helps the site remember information about you and your preferences. Some cookies are deleted when you exit your browser. Others remain on your device until they expire or you delete them from your cache. We may use Cookies for the following purposes:

- to remember information about you, so you don't have to give it to us again.
- to help us understand how people are using our services, so we can make them better
- to deliver advertising to websites
- to help us personalize the Services to you by remembering your preferences and settings
- to find out if our emails have been read and if you find them useful

Some Cookies are always on when you visit us, and you can't turn them off unless you change your browser settings. We call these "strictly necessary cookies". We use them to make sure our Services work correctly and are meeting our users' needs and interests. If you disable or prevent strictly necessary cookies the Services may not work properly for you.

We also use functional, performance and advertising cookies to make your experience more enjoyable. You can switch these on or off at any time using our settings and you can always change your mind. We'll only use them if you've agreed.

Keep in mind there are some other cookies out there from other companies. These "third-party cookies" might track how you use different websites, including ours. For example, you might get a social media company's cookie when you see the option to share something. You may be able to turn them off, but not through us.

6. How We Share Your Information with Third Parties.

While we do not sell or rent your information to third parties, we may disclose your information in the following circumstances:

Service Providers	We may share your personal information with service providers (such as third-party distributors and resellers, vendors, suppliers, and other service providers), who may use the information to fulfill product orders, process payments, develop and improve products, contact you about product orders or in connection with the performance, operation, and support of our Services, performing analytics, marketing or consulting services, respond to your requests or as otherwise appropriate in connection with a legitimate business need. We also share information with our third-party payment processor. These third-party processors are only authorized to use your information as necessary to provide the respective service
Transfer or Assignment in Connection with Business Transfers or Bankruptcy	In the event of a business transition, such as a merger, acquisition, reorganization, bankruptcy or other sale of all or a portion of our assets, any information owned or controlled by us may be one of the assets transferred to third parties. We reserve the right, as part of this type of transaction, to transfer or assign your information and other information we have collected from customers and users of our Services to third parties. Other than to the extent ordered by a bankruptcy or other court, or as otherwise agreed to by you, the

	use and disclosure of all transferred information will be subject to this privacy policy. However, any information you submit or that is collected after this type of transfer may be subject to a new privacy notice adopted by the successor entity in compliance with applicable laws and regulations
Response to Subpoenas or Court Orders; Protection of Our Rights; Safety	As required or permitted by law, regulation, legal process or other legal requirement, or when we believe in our sole discretion that disclosure is necessary or appropriate, to respond to an emergency or to protect our rights, protect your safety or the safety of others, investigate fraud, comply with a judicial proceeding or subpoenas, court order, law-enforcement or government request, including without limitation to meet national security or law enforcement requirements, or other legal process and to enforce our agreements, policies and terms of use
To Our Affiliates	We may share some or all of your information with our affiliates. We will require all entities to comply with the terms of this privacy policy with regard to their use of your information
Other Purposes	We share information with third parties as may disclosed to you by us when you provide the information
Publicly Posted Content	If you post comments, images, and other content to a location which is public-facing, including any public-facing Websites, Apps, storage locations, or social media, your posted information will be publicly viewable
Anonymized Data	We may share information that has been anonymized with others for their own uses, in accordance with applicable laws and regulations

7. Do Not Track Requests.

Your web browser and mobile device may allow you to adjust your browser settings so that “do not track” (“DNT”) signals are sent to the websites you visit. However, no meaningful or workable standard has emerged about how our Services should respond to such signals. As such, our Services disregard DNT signals.

8. Security

We take reasonable and appropriate precautions to help protect your information. We believe that these precautions take into due account the risks involved in the processing and the nature of the information. However, given the nature of the internet and the fact that network security measures are not infallible, we cannot guarantee the security of your information. If you have any questions about the security of our Services, you can contact us using the contact information at the top of this privacy policy.

9. California Privacy

If you are a California resident, California Civil Code Section 1798.83 permits you to request information regarding the disclosure of your personal information by Academy or its affiliates to a third party for the third party’s direct marketing purposes. To make such a request, please send an email or write us at the addresses specified in Section 1 above.

10. International Data Transfers

If you are located outside the United States, please note that we and our servers are located in the United States. Any information that you provide to us may be transferred to and processed in the United States or other countries around the world where we do business. This transfer may include recipients of information located in countries where there may be a lower level of legal protection for your personal information than in your country. By using the website, you consent to your information being collected, processed, used, and transferred as disclosed herein. This Section 10 does not limit our obligations set forth in Section 11 below.

11. Users from the European Union, European Economic Area and Switzerland

We will comply with your rights under applicable data privacy laws. If you use our Services from a country that is a member state of the European Union, European Economic Area or Switzerland, the European General Data Protection Regulation (“GDPR”) grants you the following rights:

- The right to access your personal information: the right to submit a request for details about your personal information or a copy of that personal information.
- The right to rectify your personal information: the right to have inaccurate information about you corrected or removed.
- The right to erase your personal information: the right to have certain personal information about you erased.
- The right to restriction of processing: the right to request that your personal information is only used for restricted purposes.
- The right to data portability: the right to receive the personal information and to transmit this information to another party.
- The right to object: the right to object to processing of your personal information if we informed you that the processing is necessary for our or a third party’s legitimate interests.
- The right to opt out of marketing activities: you can manage your marketing preferences by unsubscribe links found in the communications you receive from us.

Judge Academy is the data controller for processing of information defined as personal data under applicable data protection law when you use the Services.

Our legal basis to process personal data includes processing that is necessary in connection with the access and use of our website. In addition, we have a legal basis to process personal data where necessary to enter into and perform a contract between us and you including for the performance of certification coursework and exam services and to provide you with access to our online forum Services. Finally, we may also process your personal information on the basis of your consent and where based on our legitimate interests to provide our Services to you.

Where personal information is processed based on consent, EU residents have the right to withdraw such consent at any time. If there is a different legal basis that would permit us to continue processing your personal information after withdrawing consent, we will notify you of that legal basis at the time of your request. To exercise your rights as a data subject under the GDPR, please contact us as specified at the top of this privacy policy.

12. Use by Children

Our Services are intended for use by users aged 13 and older. In all cases, we do not market to or intentionally collect any personal information from children under 13 years of age. If we become aware that a visitor under the age of 13 has submitted personal information, we will remove the information from our files. If you are the parent or guardian of a child under 13 years of age and believe that your child has directly disclosed personal information to us, please contact us so that we may delete the information.

13. Changes to this Privacy Policy

We review this privacy policy at least annually and reserve the right to modify this privacy policy at any time, so we encourage you to review it frequently. If we make a material change to this privacy policy, we will notify you by email or by means of a notice on our website prior to the changes taking effect. We will post any modifications or changes to this privacy policy on our website. It is your responsibility to keep current your contact information that we have on file. If you continue to use our Services after we updated this privacy policy, we understand this to mean that you are agreeing to the processing of personal information as described in the updated privacy policy.

14. Employment

Please note that this privacy policy does not apply to how we handle data privacy for members of our workforce and applicants for employment or contractor positions. We maintain separate privacy policies that address the privacy of applicants for employment and members of our workforce, respectively.